

Supported housing

# Sheltered accommodation

For older people who require support  
to be independent



Genesis



## About us

Genesis is one of the largest housing associations in the UK, managing 40 000 properties across London and south east England.

We specialise in providing accommodation and support for a range of older and vulnerable people.

## What is sheltered accommodation?

Sheltered accommodation is a house, flat or apartment with the older person in mind. The properties are completely self contained and offer independent living, with the security of a 24 hour emergency alarm response service.

## Benefits for residents

Our sheltered properties take the strain out of day-to-day living by providing communal gardens, social areas, laundry and visits from our friendly support team.

Homes are conveniently located near to transport routes, shops and health centres to encourage independent living. There are plenty of people nearby if you would like to socialise, with activities arranged by other residents and staff.

We also offer extra care sheltered housing for those customers who may need extra support to manage day-to-day tasks.

## Contact us

To find out more about a specific scheme please call the number detailed in the scheme information. Alternatively please contact us on **0845 7023420**.

For other supported housing options, including support for people with learning difficulties or mental health problems please see our other leaflets, call us on or visit **[www.GenesisHA.org.uk](http://www.GenesisHA.org.uk)**

# Contents of schemes

## Page **London**

**6 St Bartholomews Court**  
East Ham

**6 Colin Winter House**  
Stepney

---

## Page **Hertfordshire**

**8 Castle View**  
Bishops Stortford

**8 The Gables**  
Sawbridgeworth

---

## Page **Essex**

**10 Park Lodge**  
Billericay

**15 Winnigales Court**  
Ilford

**10 Roseberry Court**  
Brentwood

**15 Fitzwilliam's Court**  
Old Harlow

**11 Regency Court**  
Buckhurst Hill

**16 Grevatt Lodge**  
Pitsea

**11 Dukes Orchard**  
Chelmsford

**16 Sangster Court**  
Rayleigh

**12 Brady Court**  
Dagenham

**17 Lucam Lodge**  
Rochford

**12 Broadview House**  
Dagenham

**17 Norwich House**  
Rochford

**13 Lime Court**  
Hockley

**18 Portland Close**  
Rochford

**13 Merton Court**  
Ilford

**18 Cambridge Court**  
Southend on Sea

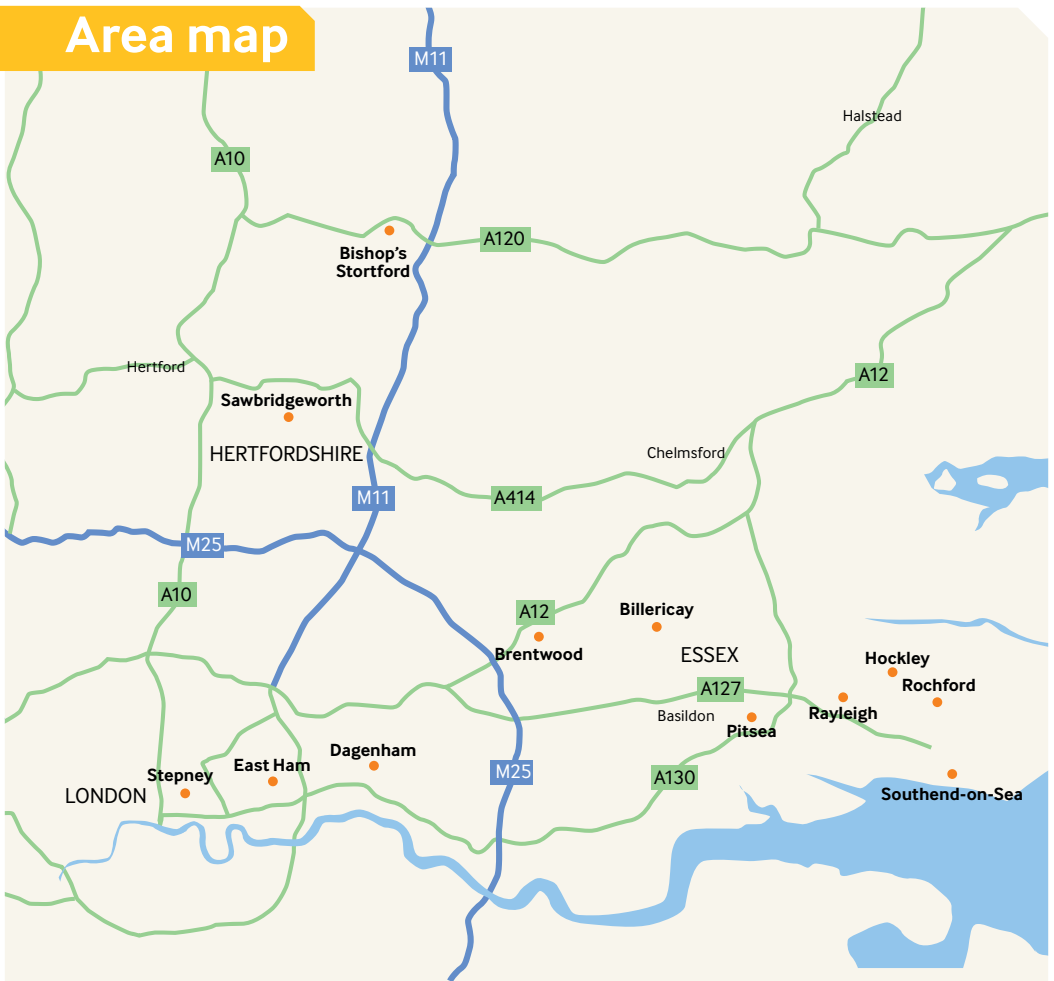
**14 Trillo Court**  
Ilford

**19 Catherine Lodge**  
Southend on Sea

**14 Whitfield Court**  
Ilford

**19 St Francis Court**  
Southend on Sea

## Area map



“ We do lots of activities to get residents involved including raffles, bring & buy sales and we often get singers and entertainers visiting ”

< Senior support worker at Perry Lodge

# London



“ We can visit Mum whenever we like but relax in the knowledge she has staff and a community who care for her ”

## St Bartholomew's Court

1A St Bartholomews Road,  
East Ham, E6 3AX

Call us for more information:  
**020 8470 3411**



### Accommodation

- A mixture of 23 studio and one-bedroom flats each with a private bathroom, kitchen and sitting area
- Three floors accessible by lift or stairs

### On the property

- Communal areas: lounge, laundry room, kitchen and roof garden with seating

### Local services

- Transport: bus services right outside the property, East Ham underground station connects to London
- Shopping centres and markets, post office and banks

## Colin Winter House

Nicholas Road,  
E1 4HT

Call us for more information:  
**020 7790 6378**



### Accommodation

- 33 one-bedroom flats with a kitchen and bathroom
- Ground floor flats have a patio and higher level flats have private balconies

### On the property

- Communal areas: lounge, kitchen, laundry room and garden
- Lift to all floors

### Local services

- Transport: near Stepney Green underground station, close to Mile End Road
- Local shops, post office, chemist, doctors' surgeries and a large supermarket



## Castleview

11-19 Hockerill Street,  
Bishops Stortford, CM23  
2XR

Call us for more information:  
**01279 507073**



### Accommodation

- A mixture of 19 studio flats, one-bedroom bungalows and one- and two-bedroom flats
- All flats are equipped with a fitted kitchen

### On the property

- Laundry room with washing machine and tumble dryer
- Pleasant, secluded and well-maintained garden

### Local services

- Transport: regular bus service from Sawbridgeworth to Harlow Sawbridgeworth main line railway links to Liverpool Street
- Local shops, banks and amenities

## The Gables

Bell Street,  
Sawbridgeworth,  
CM21 9QL

Call us for more information:  
**01279 726668**



### Accommodation

- 34 flats each with an open plan kitchen, sitting room, bedroom and bathroom
- Ground floor flats have their own small, private gardens.
- Storage cupboards in all flats

### On the property

- Communal areas: two comfortable lounges (one with a dining area), laundry facilities, garden with patio and two assisted bathrooms

### Local services

- Transport: regular bus service from Sawbridgeworth to Harlow, Sawbridgeworth main line railway links to Liverpool Street
- Local shops, banks and amenities



## Park Lodge

Queens Park Avenue,  
Billericay, CM1 0QH

Call us for more information:  
**01277 631585**



### Accommodation

- Eight self-contained one- or two-bedroom and studio flats with fitted kitchens

### On the property

- Communal areas: lounge, games room, gardens
- A social team that organises in-house parties, day trips, charity fundraisers and other activities

### Local services

- Within five miles of the town centre and main line station
- Local shopping centre within 50 yards
- Local leisure and recreational facilities including golf, swimming, tennis, cricket and a 165-acre nature reserve

## Roseberry Court

156A Rayleigh Road,  
Hutton, Brentwood, CM13  
1JF

Call us for more information:  
**01277 201791**



### Accommodation

- 30 self-contained one-bedroom flats each with a kitchen, bathroom and hall
- Ground floor flats with patio and garden access; lift access to other floors

### On the property

- Communal areas: gardens with ample seating and laundry facilities
- Parking for residents and visitors

### Local services

- Transport: Shenfield railway station connects to London, bus services to Brentwood and Basildon
- Meals on wheels and other home help services

## Regency Lodge

Albert Road, Buckhurst Hill, IG9 6EF

Call us for more information:  
**020 8504 2230**



### Accommodation

- 61 one and two-bedroom flats

### On the property

- Communal areas: lounge, hobby room
- Hairdressing facilities

### Local services

- Mobile library, pharmacy delivery
- Within walking distance of the high street and Buckhurst Hill underground station

## Dukes Orchard

Nicholas Close, Writtle, Chelmsford, CM1 3JZ

Call us for more information:  
**01245 421558**



### Accommodation

- Four one-bedroom flats, one two bedroom flat and 30 studio flats, all with ample storage space

### On the property

- Communal areas: lounge, laundry facilities and secluded gardens
- Milk, newspapers and post delivered to your front door

### Local services

- Some shops visit the scheme to offer their services
- Local shops including a hairdresser and post-office are located in the village
- Transport: local bus services to Chelmsford

## Brady Court

**Peters Close, Burnside  
Road, Dagenham,  
RM8 1XT**

Call us for more information:  
**020 8590 8299**



### Accommodation

- 33 one-bedroom flats: 27 for single occupancy and six for double occupancy, each with a lounge, bedroom and bathroom

### On the property

- Communal areas: lounge, restaurant, laundry room and one assisted bathroom
- Well kept and extensive gardens
- Two computers with internet access available

### Local services

- Transport: Chadwell Heath main line station provides links to local towns and Liverpool Street
- Joint activities with residents at Broadview House (below)

## Broadview House

**Garner Close, Dagenham,  
RM8 1UQ**

Call us for more information:  
**020 8599 6861**



### Accommodation

- 18 one-bedroom flats with a lounge, bedroom and bathroom

### On the property

- Communal areas: lounge, restaurant, laundry room and two assisted bathrooms
- Well kept and extensive gardens
- Two computers with internet access available

### Local services

- Transport: Chadwell Heath main line station provides links to local towns and Liverpool Street
- Joint activities with residents at Brady Court (above)

## Lime Court

**Greensward Lane,  
Hockley, SS5 5HB**

Call us for more information:  
**01702 204920**



### Accommodation

- 30 unfurnished, self-contained studio and one-bedroom flats with one three-bedroom flat

### On the property

- Communal areas: gardens, large lounge with kitchen, laundry facilities and assisted bathrooms
- Games room with full size snooker table and dartboard
- Private car park for residents and visitors

### Local services

- Transport: Hockley railway station for London and Southend within walking distance. Buses to Southend and Rayleigh from outside the property
- Two doctors' surgeries and an over 60s club with daily lunches and entertainment

## Merton Court

**120 Castlevew Gardens,  
Ilford, IG2 3QA**

Call us for more information:  
**020 8518 5065**



### Accommodation

- 26 one-bedroom flats with bathroom and kitchen

### On the property

- Communal areas: lounge, laundry room, garden and private car park
- Lift to all floors
- Several resident activities including bingo and coffee mornings

### Local services

- Local shops and post office within walking distance, main shopping centre including banks, library and restaurants
- Several doctors' surgeries nearby
- Transport: local buses to Redbridge for railway and underground station

## Trillo Court

St John's Road, Newbury  
Park, Ilford, IG2 7BQ

Call us for more information:  
**020 8599 8193**



### Accommodation

- 13 studios, 12 one-bedroom flats and a two-bedroom house
- Studios are equipped with fridge, fitted wardrobe, toilet and washbasin
- One-bedroom flats and the house have fitted bathrooms

### On the property

- Communal areas: lounge with dining area, laundry facilities and four bathrooms
- Garden with seats and patio areas

### Local services

- Library books provided by the local library
- Near to banks, restaurants and local shops
- Transport: Seven Kings and Newbury Park main line and Underground stations within walking distance

## Whitfield Court

72 Clarendon Gardens,  
Ilford, IG1 3JS

Call us for more information:  
**020 8518 5065**



### Accommodation

- 38 of one-bedroom and studio flats, and one two-bedroom flat, each with a private bathroom
- Lift to all floors in the main building

### On the property

- Communal areas: lounge, laundry facilities and garden
- Private car park for customers and visitors
- A residents' social club organises events

### Local services

- Local shops and post office within walking distance
- Main shopping centre (including post office, banks, library and restaurants)
- Several doctors' surgeries

## Winningales Court

Vienna Close, Clayhall,  
Ilford, IG5 0PX

Call us for more information:  
**020 8551 8306**



### Accommodation

- 48 sheltered leasehold flats

### On the property

- Communal areas: lounge, kitchen and garden conservatory
- Motion-triggered lighting system throughout the building

### Local services

- Local shopping area and larger shopping centres
- Transport: Gants Hill and South Woodford underground stations link to central London in 15 minutes
- Local GP, Clayhall Clinic, within walking distance

## Fitzwilliam's Court

Orchard Lane, Old Harlow,  
CM17 0LY

Call us for more information:  
**01279 635393**

### Accommodation

- 33 single and three two-bedroom flats and 24 studio flats for extra care support
- Studio flats have a fridge, fitted wardrobes, separate toilet and washbasin, and some have an en suite bath

### On the property

- Communal areas: comfortable lounge with dining area, laundry facilities and a small kitchen

### Local services

- Minibus into Harlow Town each week
- A variety of shops, banks, restaurants and a library

## Grevatt Lodge

Rectory Road, Pitsea,  
SS13 2NN

Call us for more information:  
**01268 559104**



### Accommodation

- 30 one-bedroom flats with bathroom and kitchen, one two-bedroom flat and one studio flat

### On the property

- Communal areas: lounge, kitchen, laundry room and garden
- Ample parking for residents and visitors

### Local services

- Transport: Basildon within easy reach from Fenchurch Street railway station and by bus
- A large local market, shopping centre, swimming pool, library, park and boat museum

## Sangster Court

Church Road, Rayleigh,  
SS6 8PZ

Call us for more information:  
**01268 777949**



### Accommodation

- 30 unfurnished, self-contained studios and one, two and three-bedroom flats
- Post delivered to each flat

### On the property

- Communal areas: garden, kitchen, lounge and patio

### Local services

- Rayleigh Town Centre and High Street with shops, banks, day centre and library
- Permanent indoor market
- Transport: main line train services to London and Southend
- Local transport available through Wyvern Community Transport

## Lucam Lodge

**The Garners, Rochford,  
SS4 1DS**

Call us for more information:  
**01702 541310**



### Accommodation

- 36 one and six two-bedroom flats with lifts to all three floors
- Leasehold

### On the property

- Communal areas: lounge, dining area, garden with patio, laundry room and private car park
- Satellite dish

### Local services

- A variety of shops, banks and a day centre
- Transport: Rochford railway station connects to Liverpool Street, local bus routes to Southend and Rayleigh and door-to-door transport through Dial-a-Ride

## Norwich House

**353-355 Ashingdon Road,  
Central Avenue, Rochford,  
SS4 3EH**

Call us for more information:  
**01702 544692**



### Accommodation

- 26 one-bedroom flats and one two-bedroom flats, all self-contained

### On the property

- Communal areas: landscaped gardens with patio, lounge, kitchen and laundry room
- Private car park available

### Local services

- A variety of shops, banks and a day centre
- Transport: Rochford railway station connects to Liverpool Street, local bus routes to Southend and Rayleigh and door-to-door transport through Dial-a-Ride

## Portland Close

**Chadwell Heath, Romford,  
RM6 5UE**

Call us for more information:  
**020 8599 8274**



### Accommodation

- A mix of 61, one and two bedroom flats in two blocks

### On the property

- Communal areas: lounge, gardens and laundry room
- Residents' social committee organises activities such as parties, visiting performers and quiz nights
- Evening activities including darts, bingo and line dancing

### Local services

- Butchers, bakers, post office, hardware store and hairdressers all within walking distance
- Ample parking behind the property

## Cambridge Court

**Cambridge Road,  
Southend on Sea, SS1 1EJ**

Call us for more information:  
**01702 431075**



### Accommodation

- Four two-bedroom apartments, 26 one-bedroom apartments
- One two-bedroom bungalow and eight one-bedroom bungalows
- Leasehold

### On the property

- Communal areas: comfortable lounge with a small kitchen and a secluded courtyard and garden, laundry room
- Private car park for residents and visitors

### Local services

- Transport: several bus routes and Southend Central Railway Station
- Close to the Cliffs Pavilion Theatre, which offers a variety of professional entertainment
- An over 60s club is nearby

## Catherine Lodge

**Baxter Avenue, Southend  
on Sea, SS2 6FE**

Call us for more information:  
**01702 335722**



### Accommodation

- 55 self-contained units: a mixture of studios, one and two-bedroom flats, each with its own bathroom, kitchen and bedroom
- Four floors with lift access

### On the property

- Communal areas: laundry room, lounge area, games lounge, kitchen and garden
- Shower room with a pull down seat and sloping floor

### Local services

- Two doctors' surgeries
- Close to the seafront

## St Francis Court

**20 Stornoway Road,  
Southend on Sea, SS2 4PD**

Call us for more information:  
**01702 611702**



### Accommodation

- A mixture of 22 one-bedroom and four studio flats with a private bathroom

### On the property

- Communal areas: lounge, laundry, garden and accessible toilets
- Private car park for residents and visitors
- Resident-led social group that organises in-house entertainment including bingo, darts and snooker

### Local services

- Local shops and post office within walking distance
- Transport: two main line stations (Southend East and Southend Victoria) are a short bus ride away

If you need any part of this information in large print, Braille, on audio tape or explained in your own language please contact us on the number below.

Nëse ju duhet ndonjë pjesë e këtij informacioni në Braille, në CD, në kasetë ose të shpjegohet në gjuhën tuaj, ju lutemi kontaktoni në numrin poshtë.

**Albanian**

إذا كنت ترغب في الحصول على أي جزء من هذه المعلومات مطبوعاً بأحرف كبيرة أو بطريقة برايل أو مسجلاً على أسطوانة مدمجة أو شريط صوتي أو مشروحاً باللغة التي تتحدثها، يرجى الاتصال بنا على الرقم الموضح أدناه.

**Arabic**

যদি আপনি এই তথ্যগুলোর যে কোন একটির সম্বন্ধে বিস্তারিত জানতে চান, অথবা আপনার নিজের ভাষাতে ব্রেল, সিডি, অডিও টেপ-এ পেতে চান তাহলে নিম্নলিখিত নম্বরে আমাদের সাথে যোগাযোগ করুন।

**Bengali**

اگر مایل به داشتن هر بخش از این اطلاعات به صورت چاپ شده با حروف بزرگ، خط بریل، روی CD، نوار صوتی و یا توضیح داده شده به زبان خودتان هستید، لطفاً با استفاده از شماره تلفن زیر با ما تماس بگیرید.

**Farsi**

Si vous souhaitez obtenir une partie de ces informations en Braille, sur CD, cassette audio ou expliqué dans votre langue, veuillez nous contacter au numéro indiqué ci-dessous.

**French**

Haddaad u baahan tahay warkan afkaaga-hooyo, afka loogu talagalay dadka aan arki karaan – afka faraha ama CD-ga ama ajeladda rekorka nala xirir. Namberkan isticmaal.

**Somali**

Bu bilginin herhangi bir kısmının büyük boyutlu harflerle, Braille alfabesiyle, CD'de, ses kaseti şeklinde veya ana dilinizle olmasını istiyorsanız, lütfen aşağıdaki telefon numarasından bize ulaşınız.

**Turkish**

**0845 7023420**



Genesis Housing Association, Capital House, 25 Chapel Street, London NW1 5DT  
[www.GenesisHA.org.uk](http://www.GenesisHA.org.uk)